



31st Annual Quechee Hot Air Balloon, Craft & Music Festival June 18-20, 2010 www.quecheeballoonfestival.com

FREQUENTLY ASKED QUESTIONS

HOW MUCH DOES A BALLOON RIDE COST?

A balloon ride is \$225 per person (includes 6%VT sales tax and one admission pass to the festival good for all three days).

WHAT IS THE REFUND POLICY?

If a passenger decides to cancel PRIOR to May 31, 2010, a refund will be made less a \$50 administrative fee except for in the case of an emergency. If the cancellation is AFTER May 31, 2010, or during the Festival, no refund will be made. If the flight is cancelled due to weather conditions and we cannot book you on another flight, your money is refunded.

HOW LONG IS THE BALLOON RIDE?

The actual ride is between 30 – 40 minutes. However, the whole experience will take about 2 hours. You will have a chance to meet your pilot and crew before the flight; you might even be asked to help inflate the balloon. During the flight, your balloon will be followed by its “Chase Vehicle” that stays in radio contact with your pilot. On landing, you will have the opportunity to participate in the age-old tradition of sharing a bottle of champagne with passengers. You might be asked to help roll up the “envelope” (the actual balloon) and store it in the basket. The Chase Vehicle then transports you back to the Quechee Village Green.

HOW MANY PASSENGERS CAN RIDE IN A BALLOON?

It depends on the size of the basket – our balloonists can fly between two and six people at one time.

CAN MY ELDERLY PARENTS/YOUNG CHILDREN FLY?

Parents: If they are in good health, have strong legs and can stand in the basket, they are able to fly.

Children: A child cannot be held and has to be old enough to stand in the basket and see over the basket edge. Children must be accompanied by an adult.

Ultimately, the PILOT makes the decision to accept or decline a passenger.

HOW DO YOU DECIDE WHETHER THE BALLOONS WILL FLY OR NOT?

Our Balloonmeister has the final say. If weather conditions are questionable, he/she will make that decision 15 – 30 minutes prior to the scheduled flight time. Sometimes a flight time is delayed due to weather. The Meister consults the weather centers in Gray, Maine & Albany NY and conditions at the Lebanon Airport. Weather in Quechee can be fickle – it could be raining in Lebanon, but be beautiful in Quechee. If the weather is fine on the Green, there could still be thunderstorms in the area. Also, wind can be a critical factor in a flight decision.

WHAT SHOULD I WEAR FOR MY BALLOON RIDE?

Weather conditions in the balloon are the same as on the ground. Wear comfortable shoes.